

Cyber Risk Management

Effective tools and services to help you implement, maintain, and continuously improve your cyber risk management strategy and practices.

As a QBE customer you can access a broad range of tools and services designed to support you in implementing, maintaining, and continuously improving your resilience against the growing array of threats presented by an increasingly digital world.

In partnership with a range of specialist service providers, we offer a broad suite of cyber risk management support services, equipping you with the best-fit tools for your organisation's specific needs. As a QBE customer you qualify for additional value such as discounts on the majority of the services offered through any of our partners, and some of the services are completely free of charge to you.

Please note, if you have a cyber insurance policy with QBE, you have free access to our cyber risk management portal – the eRiskHub, which includes key incident response information, up to date cyber news, insights, tools, training videos, and much more. You'll find access details in your cyber insurance policy document.

Cyber Risk Management

Free and discounted risk management services include:

IT security

Threat Intelligence Services – such as dark web monitoring to help you proactively detect and mitigate risks.

Vulnerability Assessments & Penetration Testing Services

Tailored Phishing Simulation Services – including risk awareness training to help drive positive changes in individual behaviours and risk culture within organisations.

Email Authentication Services – via Domain-based Message Authentication, Reporting and Conformance (DMARC).

Cloud security and management services

Training and awareness

eRiskHub – free with a QBE cyber insurance policy, providing cyber news, insights, resources, and training videos.

Training courses across the UK on cyber security, data protection and GDPR, crisis management and risk management.

Online Learning Portal – offering a suite of cyber risk awareness modules in the form of games, videos, audio stories, webinars, and traditional reading materials.

Cyber incident response planning, and tailored breach simulation exercises – highlighting the importance of testing response and recovery plans.

Scenario-based training workshops tailored to your organisation's needs.

Governance and business process support

Template Documents – a broad suite of policies, checklists, forms, and other resources freely accessible via the QRisk Knowledge Centre – enabling QBE policyholders to efficiently adapt for their own business purposes.

Business process reviews to ensure effective controls and processes are embedded in line with best practice.

Virtual Data Protection Officer and other GDPR support service roles offering knowledge and guidance to help you meet your business needs.

Support with quality standards certifications, including Cyber Essentials, ISO27001, ISO9001 etc.

Compliance software to help manage and mitigate against a range of potential business risks via assessments and recommendations. Risk modules include fraud, information security, meeting GDPR responsibilities as well as other business risk areas such as health & safety, physical security, human resource responsibilities etc.

Business Continuity Planning – support with developing, implementing, and/or testing Business Continuity Plans.

Risk assessments

QBE Cyber Risk Essentials – a free self assessment via QRisk, our risk management system, covering everything from leadership and cultural considerations to staff, client and supplier activities that might be impacted by cyber risks, focusing on common cyber crime activities such as social engineering scams, and including specimen documents, useful links and resources.

QBE Fraud Prevention Assessment – free via QRisk – originally designed to address the fraud risk faced by law firms globally, but its focus on payment and banking controls makes it relevant to any business reliant on these.

QBE Risk Culture Profiling – examines the core elements of risk culture via an innovative approach that reaches into the greyer areas of risk management controls that are difficult to define and monitor. Online and consultancy services available.

Crisis response and resilience reviews – combining self assessment with telephone support from expert consultants.

Board-level cyber risk review – generating strategies and key risk indicators to promote support and buy-in at board level.

Contact us to learn more

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